

Peter Schattenfield
Turning Point Estate Services
2 Halsey Drive
Old Greenwich, CT 06870

October 10, 2010

Dear Peter,

I am writing to say once again, a heartfelt thank you for the care and professionalism shown us by the representatives of Turning Point Estate Services.

Your assistance when we decided to downsize and move from CT to MA. was invaluable. Due to timing and geographic constraints, we were not able to be there for the closing down of our CT. home. Turning Point took over and coordinated every aspect of the project and was our eyes and ears on site.

The on-line inventory management tools enabled us (with just a few licks of a mouse) to make important decisions about what items we could have sent to us and, what items were to be donated or sold. This alone saved us countless hours and weeks of our time.

Thanks again,

A handwritten signature in cursive script, appearing to read "Mark Irose".

Mark Irose